



Capability Statement

Operational Resilience • AI Governance & Decision Integrity • Enterprise Risk • GRC

SRS Platinum advises senior leaders on operational resilience, AI governance, decision integrity, enterprise risk, and regulatory readiness, grounded in four decades of direct program leadership and advisory experience across major financial institutions and regulated environments.

Advisory Focus

- AI-supported analysis or workflows being used in consequential decisions without clear evidence quality, traceability, or governance review.
- Documented resilience capabilities that may not fully reflect operational reality, execution dependencies, or examination expectations.
- Major platforms, infrastructure, regulatory, or organizational decisions where assumptions, ownership, dependencies, and downside exposure require disciplined review.
- Governance or control environments where complexity has outrun the structures used to manage escalation, accountability, and decision quality.

Core Capabilities

AI Governance & Decision Integrity — Pressure-testing AI-supported analysis and workflows in regulated environments, including model use, input quality, prompt provenance, traceability, assumptions, and governance controls. Applies the developing Decision Integrity Framework as a structured advisory method for pressure-testing consequential decisions under uncertain, incomplete, or inconsistent information conditions.

Operational Resilience & Recovery — Design, audit, and remediation of BC/DR programs and recovery infrastructure. Direct experience across OCC examinations, SAMA validation, and ISO 22301 implementation at Tier-1 financial institutions.

Enterprise & Structural Risk — Identification of systemic vulnerabilities across process, infrastructure, and decision pathways — particularly structural risks not readily surfaced by conventional risk inventories.

Governance, Risk & Compliance — Support for governance frameworks, control architectures, and regulatory alignment, with emphasis on defensible escalation logic and structures that hold under audit, examination, or execution pressure.

Technology Program Management — Multi-year programs at scale: \$400M infrastructure refresh, \$1B portfolio governance frameworks, data center transitions, and enterprise platform migrations.

Selected Experience — Capability-Relevant Highlights

Morgan Stanley — Senior Risk Consultant, 2021–2025. Operational Resilience function; AI governance analytical work; comprehensive cross-framework regulatory review; acquisitions onboarding.

Merrill Lynch — VP, Investment Banking Technology, 1997–2005. Operational responsibility for IBKT contingency infrastructure and process continuity through Y2K and the September 11, 2001 attacks. Recognized as an institutional benchmark within the firm.

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Bank of America — SVP, Corporate Business Continuity; Principal, Global Markets Technology, 2005–2006. 150+ DR plans; \$1B PPM framework.

Bank of China (U.S.) — Senior Lead, BC/DR, 2017–2018. OCC examinations; rebuilt BCP/DR policies and controls.

Dell EMC / Al Rajhi Bank — Senior Risk Consultant, 2019. SAMA-validated DR testing; bank-wide recovery within four hours.

Resiliam — Senior Risk Consultant, 2020–2021. ISO 22301 implementations for U.S. and international law firms.

Credit Suisse — VP, Office of IT Strategy, 2009–2010. Authored PMO in a Box.

Marsh, Inc. — VP, Risk Consulting, 2007–2009. BC/DR practice delivery and business development.

Principal

Christopher R. McCraley, PMP, CBCP — Founder and President, SRS Platinum, Inc. Forty years of experience across operational resilience, enterprise risk, AI governance, regulatory compliance, and technology program management at major financial institutions. MBA, Management Information Systems, Pace University; BS, Finance, Indiana University; PMP; CBCP; FINRA Series 7, 63, 65; MoRE 2.0 Finance Leadership Award.