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Christopher R. McCraley is a senior advisor and the **Founder and President of SRS Platinum, Inc.**, with four decades of enterprise experience spanning financial services, banking, healthcare, legal, and manufacturing. He specializes in **operational resilience, AI governance, and decision integrity** — disciplines applied across global banks, major corporations, and regulatory-facing environments.

His career includes senior engagements at **Merrill Lynch, Bank of America, Morgan Stanley, Credit Suisse**, and a range of other major financial institutions.

Most recently, at **Morgan Stanley**, he contributed to AI governance work for recovery resilience, co-led a cross-framework regulatory review, and supported the firm's Operational Resilience function across a four-year engagement.

At **Merrill Lynch**, he held operational responsibility for the Investment Banking Technology Command Center, including contingency infrastructure originally developed for Y2K and later relied upon during the September 11, 2001 disruption, subsequently recognized as an institutional benchmark within the firm.

At **Bank of America**, he held two roles — SVP, Corporate Business Continuity and Principal, Global Markets Technology — overseeing more than 150 DR plans and contributing to a \$1 billion PPM framework.

Chris has held direct responsibility for OCC regulatory examinations and SAMA regulatory validation; has direct ISO 22301 implementation experience; and has reviewed DORA, ISO 27001, ISO 42001, the NIST AI Risk Management Framework, and related standards in the context of operational resilience, AI governance, and regulatory readiness. He is formalizing the **Decision Integrity Framework**, a structured advisory method being developed from his work across resilience, control environments, AI governance, and executive decision quality.

Through SRS Platinum, Chris provides senior advisory services to boards, executives, and operators on a fractional or project basis, with a focus on operational resilience, AI risk and governance, regulatory readiness, and decision quality under uncertainty.

He holds **PMP** and **CBCP** certifications, an MBA in Management Information Systems from Pace University, a BS in Finance from Indiana University (Phi Beta Kappa), and was a scholarship recipient at The Juilliard School. He received the MoRE 2.0 Finance Leadership Award in 2023.